

**Exhibit 16**  
**Richard Anter Email Regarding MODI**

FW: problem

Page 1 of 1

Unknown

From: Dick Anter Sent: Tuesday, April 22, 2003 11 :06 AM To: John Verbos Subject: FW: problem

John:

Once again this "MODI" problem has come up. I did not hear anything from you yesterday. I will stop in this afternoon and we can talk.

Is this a problem?

Thanks, Dick

-----Original Message-----From: Dick Anter Sent: Monday, April 21, 2003 3:57 PM To: John Verbos Subject: problem

John:

We need the Modi history that seems to have disappeared with information from March, 2002 back... It seems that it just happened today. We need it. Cindy needs it !I!

This creates a major problem since we have a good number of problems that we need this information to resolve with AG issues across the region.

What do we do now to locate the necessary information within the system?

Please let me know...

Thanks, Dick Anter